The Definitive Handbook of Business Continuity Management

Second Edition

Edited by

Andrew Hiles FBCI
Director, Kingswell International Limited

John Wiley & Sons, Ltd
The Definitive
Handbook of
Business Continuity
Management

Second Edition
About the Editor

Andrew Hiles is a founding director of Kingswell International, a global consultancy in enterprise risk management (www.kingswell.net). He has over 30 years’ international experience of business continuity planning, having conducted projects in some 60 countries. He was founder and, for some 15 years, chairman of the first international user group for business continuity professionals. He was founding director of the Business Continuity Institute (BCI) and was also a founding director of the World Food Safety Organization.

Andrew was a member of the committee establishing the British Standards Institution BSI 7799 Information Security standard (which has now evolved into ISO 27001). He has been a member of the advisory board of the Continuity Forum and an editorial board advisor to Contingency Planning and Management magazine (CPM) and to Continuity Central. He is a mentor under the BCI mentoring scheme.

He is the author of Business Continuity - Best Practice and Enterprise Risk Assessment - Best Practices, both published by Rothstein Associates (www.rothstein.com), and the Guide to Risk Management published by the Institute of Chartered Accountants of England and Wales. Andrew co-edited the first edition of this book, contributed to the Guide to Business Continuity Management, published for the Confederation of British Industry by Caspian Publishing, and to Business Continuity Management, published by the UK Institute of Directors and Department of Trade and Industry. One of his books was made the only required reading for a BC course at DePaul University, Chicago. He has over 300 published articles on business continuity to his credit.

Andrew is a speaker or chair at many international conferences and has delivered over 500 successful public and in-company workshops and training courses, as well as broadcasting on television, radio, webinars and podcasts.

He developed the Business Risk Management course for the 330 000 members of the American Institute of Certified Public Accountants and Business Continuity workshops for the UK Office of Government Commerce (the UK Cabinet Office’s advisory service for the public sector). He presents training in the Americas; Eastern, Central and Western Europe; the Middle East; China; the Indian subcontinent; Australia; and the Pacific Rim for the world’s leading training companies.

In 2004 Andrew was inducted into the prestigious Business Continuity Hall of Fame by CPM magazine in Washington DC as BC vendor practitioner.
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This book is dedicated to Murphy, an eternal optimist.
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