selecting, implementing, and maintaining systems, this practical, insightful guide helps financial executives in every field to add value to their organizations via IT.

JANICE ROEHL-ANDERSON is the Principal in Charge of Deloitte’s Enterprise Applications practice in the Northern Pacific Region. As such, she is responsible for facilitating the delivery of all ERP-related services. Jan has managed the implementation of numerous enterprise resource planning, customer relationship management, and human resource management software packages, including ones from Oracle, PeopleSoft, SAP, and Siebel. She has over twenty years of global systems-related experience in a variety of sectors including consumer business, media and entertainment, communications, high-tech manufacturing, state and local government, and financial institutions. She has coauthored over ten books for John Wiley & Sons and has successfully completed the CPA Exam.

With the tremendous amount of change in the systems world over the last several years, it is incredibly challenging to stay abreast of the latest system trends and best practices for finance. A comprehensive guide CFOs and controllers will rely on to radically improve organizational productivity, increase revenue, and decrease spending, IT Best Practices for Financial Managers defines clear action plans for the specific phases of IT implementation, including scoping, planning, designing, building, testing, and deploying, and looks at the roles and responsibilities of the CFO to enhance security, controls, and privacy.

Thorough and thoughtful, IT Best Practices for Financial Managers highlights one of the most important aspects of the CFO’s job—ensuring that financially related systems are implemented on time and on budget, with secure and reliable systems.

Its practical coverage offers timely discussion of:

• IFRS and its relevance to the CFO
• The IT technology planning process
• ERP software selection
• The software implementation process
• Critical success factors for IT implementations
• Steering clear of “people pitfalls”
• Shared services and financial systems
• Globalization trends in offshore IT
• The impact of Sarbanes-Oxley on financial systems implementations
• The phenomenon of software as a service
• eCommerce
• Mergers, acquisitions, divestitures, and IT

The only constant about information technology is it is constantly changing. IT Best Practices for Financial Managers focuses on providing financial executives with an understanding of some of the most important systems-related areas that can impact the finance function. Filled with best practices for
IT Best Practices for Financial Managers
IT Best Practices for Financial Managers

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**Acknowledgments**

**About the Contributors**

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One of the most important aspects of a financial executive’s job is helping to ensure that financially related systems are implemented on time and on budget and that the systems are secure and reliable. Additionally, the financial executive needs to be aware of other key system-related topics, including the systems planning and software selection processes, ways to effectively implement systems using a well-established methodology, ways shared service centers can enhance the investments in systems, the impact of International Financial Reporting Standards (IFRS) on systems projects, trends related to e-commerce and software as a service (SaaS), and the impact mergers, acquisitions, and divestitures can have on the finance area.

There has been a tremendous amount of change in the systems world over the past several years. As a result, it is very hard to stay abreast of the latest system trends and best practices\(^1\) for finance. This book is focused on providing the financial executive with an understanding of some of the most important system-related areas that can impact the finance function. It also contains best practices for selecting, implementing, and maintaining systems.

\(^1\)The term *best practices* represents the authors’ collective experience of what works in the real world and the hundreds of years of their combined time facilitating the successful delivery of information systems projects.